FAMILY OWNED.
BUILT TO LAST.

# MAE FENCE COMPANY

SINCE 1927

QUALITY MATERIALS.
EXPERT INSTALLATION.
OUR WARRANTY.

# LIMITED THREE-YEAR WOOD FENCE WARRANTY

**At Mae Fence Company, we take pride in the quality of our materials and the craftsmanship of our work. This warranty covers qualifying Mae Fence-branded wood fencing products that are manufactured and installed by Mae Fence Company.**

## 3 YEARS
### MATERIAL WARRANTY

**Against defects in material and workmanship, including premature rot and insect damage.**

## 3 YEARS
### INSTALLATION WORKMANSHIP WARRANTY

**Covers the installation of the fence, including gates, gate hardware, and all components, against defects in workmanship.**

**FOR APPROVED WARRANTY CLAIMS, MAE FENCE COMPANY WILL PROVIDE BOTH THE NECESSARY REPLACEMENT MATERIALS AND LABOR AT NO CHARGE TO THE CUSTOMER.**

## 1. WARRANTY COVERAGE

**Mae Fence Company warrants its qualifying Mae Fence-branded wood fencing products against defects in material and workmanship, including premature rot and insect consumption, under normal residential use for three (3) years.**

**Wood fencing installed by Mae Fence Company is warranted against defects resulting from improper installation workmanship, including gates, gate hardware, and all components, for three (3) years.**

## 2. WARRANTY EFFECTIVE DATE

**This warranty becomes effective upon completion of the fence installation and receipt of final payment in full under the installation contract. The three-year material and three-year installation warranties begin on the warranty effective date.**

## 3. COVERAGE DETAILS

**For approved warranty claims, Mae Fence Company will, at its discretion, repair or replace the affected components using the same or reasonably comparable materials. All necessary materials and labor will be provided at no charge to the customer.**

**Replacement materials may vary in color, grain, or appearance from the existing fence due to the natural characteristics of wood.**

**Warranty repairs do not extend or restart the original warranty period.**

## 4. NATURAL CHARACTERISTICS OF WOOD

**Wood is a natural material that responds to its environment. The following are normal characteristics and are not considered defects:**

- **Surface checking, minor cracking, and splitting**
- **Natural expansion, contraction, shrinkage, and wood movement**
- **Minor twisting, cupping, or warping**
- **Exposed knots, sap stains, and natural color variations**
- **Fading, graying, and ordinary weathering**

**These characteristics do not reduce the structural integrity of the fence and are not covered under this warranty.**

## 5. WARRANTY EXCLUSIONS

**This warranty does not cover damage or deterioration caused by:**

- **Severe weather events (wind, storms, flooding, hail, snow, ice, etc.)**
- **Standing water, poor drainage, soil buildup, or changes in grading**
- **Acts of God, fire, vandalism, accident, or other external forces**
- **Alterations, additions, or repairs by others**
- **Improper maintenance, harsh chemicals, or corrosive substances**
- **Normal wear and aging or cosmetic changes**

## 6. WARRANTY CLAIM PROCEDURE

**To request warranty service, submit a written claim to Mae Fence Company including:**

- **Customer name and installation address**
- **Proof of purchase (original contract or invoice)**
- **Description of the issue**
- **Photographs of the affected area (when available)**

**Claims should be sent to:**

**Mae Fence Company**
**109 E. Main Street**
**Fulton, OH 43321**

**Mae Fence Company will inspect the fence and determine the appropriate remedy. Customers should not make non-emergency repairs without prior written authorization.**

## 7. LIMITATIONS AND CONDITIONS

- **This warranty is provided only to the original purchaser and is not transferable.**
- **Mae Fence's sole obligation is to repair or replace the defective components (including materials and labor).**
- **To the extent permitted by law, Mae Fence is not liable for incidental or consequential damages.**
- **Any limitation of implied warranties shall apply only to the extent permitted by applicable law.**

## 8. OUR PROMISE

**Our family has been in the fencing industry since 1927. We stand behind our work and are committed to your complete satisfaction. If you experience a covered warranty issue, we will take care of it — because it's our fence, our workmanship, and our responsibility.**