FAMILY OWNED.
BUILT TO LAST.

MAE FENCE
COMPANY
SINCE 1927

QUALITY MATERIALS.
EXPERT INSTALLATION.
OUR WARRANTY.

LIMITED LIFETIME VINYL FENCE WARRANTY

At Mae Fence Company, we take pride in the quality of our materials and the craftsmanship of our work. This warranty covers qualifying Mae Fence-branded vinyl fencing products that are manufactured and installed by Mae Fence Company.

LIFETIME	3 YEARS
MATERIAL WARRANTY	**INSTALLATION WORKMANSHIP WARRANTY**
Against defects in material and manufacturing, including abnormal fading, cracking, peeling, or blistering.	**Covers the installation of the fence, including gates, gate hardware, and all components, against defects in workmanship.**

FOR APPROVED WARRANTY CLAIMS, MAE FENCE COMPANY WILL PROVIDE BOTH THE NECESSARY REPLACEMENT MATERIALS AND LABOR AT NO CHARGE TO THE CUSTOMER.

1. WARRANTY COVERAGE

Mae Fence Company warrants its qualifying Mae Fence-branded vinyl fencing products to the original purchaser against defects in material and manufacturing, including abnormal fading, cracking, peeling, or blistering, for the lifetime of the product under normal residential use.

Vinyl fencing installed by Mae Fence Company is warranted against defects resulting from improper installation workmanship, including gates, gate hardware, and all components, for three (3) years.

2. WARRANTY EFFECTIVE DATE

This warranty becomes effective upon completion of the fence installation and receipt of final payment in full under the installation contract. The lifetime material and three-year installation warranties begin on the warranty effective date.

3. COVERAGE DETAILS

For approved warranty claims, Mae Fence Company will, at its discretion, repair or replace the affected components using the same or reasonably comparable materials. All necessary materials and labor will be provided at no charge to the customer.

Replacement materials may vary slightly in color, texture, or finish due to normal production differences and weathering.

Warranty repairs do not extend or restart the original warranty period.

4. WHAT THE VINYL WARRANTY COVERS

The lifetime material warranty covers qualifying vinyl fencing products against:

- **Abnormal fading (beyond normal, gradual weathering)**
- **Cracking, peeling, or blistering**
- **Material defects in the vinyl under normal residential use**

Normal, gradual weathering and minor color changes over time are expected and are not considered defects.

5. WARRANTY EXCLUSIONS

This warranty does not cover damage or deterioration caused by:

- **Severe weather events (wind, storms, flooding, hail, snow, ice, etc.)**
- **Acts of God, fire, vandalism, accident, or other external forces**
- **Improper use, negligence, or abuse**
- **Alterations, additions, or repairs by others**
- **Impact damage (including vehicles, equipment, or lawn care tools)**
- **Chemical exposure (including paints, solvents, or harsh cleaners)**
- **Normal wear and aging of hardware components**

6. WARRANTY CLAIM PROCEDURE

To request warranty service, submit a written claim to Mae Fence Company including:

- **Customer name and installation address**
- **Proof of purchase (original contract or invoice)**
- **Description of the issue**
- **Photographs of the affected area (when available)**

Claims should be sent to:

Mae Fence Company
109 E. Main Street
Fulton, OH 43321

Mae Fence Company will inspect the fence and determine the appropriate remedy. Customers should not make non-emergency repairs without prior written authorization.

7. LIMITATIONS AND CONDITIONS

- **This warranty is provided only to the original purchaser and is not transferable.**
- **Mae Fence's sole obligation is to repair or replace the defective components (including materials and labor).**
- **To the extent permitted by law, Mae Fence is not liable for incidental or consequential damages.**
- **Any limitation of implied warranties shall apply only to the extent permitted by applicable law.**

8. OUR PROMISE

Our family has been in the fencing industry since 1927. We stand behind our work and are committed to your complete satisfaction. If you experience a covered warranty issue, we will take care of it — because it's our fence, our workmanship, and our responsibility.